



RETURNS

(all fields are mandatory and must be filled in by the customer)

Ordered on : Order number :

Customers N° : Name : First name :

Delivery address :

Shipping costs for your order :

Item description	Reference	Price	Return delivery

Please note the return conditions noted on the General Conditions of Sale page.

This document must be filled out completely and included in the return package.

*** Reason for return :**

- | | |
|---|--|
| 1. Spinali Design did not send me the item I ordered. | 7. Cup size too big for my usual size |
| 2. I made a mistake with my order | 8. Cup size too small for my usual size |
| 3. The label does not match the packaged item | 9. Circumference/size at the back too big for my usual size |
| 4. The item was delivered late | 10. Circumference / size at the back too small for my usual size |
| 5. The quality of the material or the color do not suit me. | 11. The shape of the article does not meet my expectations. |
| 6. The item has a damage (to be specified) | 12. Other reason (please specify) |